Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Application Developer	Level 1	23.33	38.88
	Level 2	36.29	60.48
	Level 3	51.73	76.08
	Level 4	61.69	90.72
Application Systems Analyst / Programming Manager	Level 1	53.95	79.34
	Level 2	58.21	85.61
	Level 3	65.31	96.05
	Level 4	74.54	109.62
Application Systems Analyst / Programmer	Level 1	27.36	45.60
	Level 2	43.92	73.20
	Level 3	57.94	85.20
	Level 4	65.28	96.00
Architect	Level 1	32.08	53.46
	Level 2	43.74	72.90
	Level 3	54.86	80.68
	Level 4	62.13	91.37

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Business Analyst	Level 1	26.57	44.28
	Level 2	34.34	57.24
	Level 3	42.12	70.20
	Level 4	56.55	83.16
Business Subject Matter Expert	Level 1	30.55	50.92
	Level 2	39.50	65.83
	Level 3	54.90	80.73
	Level 4	65.03	95.63
Business Systems Consultant	Level 1	28.80	48.00
	Level 2	41.04	68.40
	Level 3	52.22	76.80
	Level 4	61.20	90.00
Business Systems Consultant Manager	Level 1	52.14	76.68
	Level 2	56.55	83.16
	Level 3	61.69	90.72
	Level 4	66.10	97.20

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Attachment CC - IT Service Level Hourly Rates **Guidesoft, Inc. dba Knowledge Services** **CETS #21167**			
CADD/GIS Administrator	Level 1	23.04	38.40
	Level 2	27.36	45.60
	Level 3	30.96	51.60
	Level 4	39.60	66.00
Client Technologies Specialist	Level 1	34.56	57.60
	Level 2	43.20	72.00
	Level 3	60.38	88.80
	Level 4	74.26	109.20
Communications Analyst	Level 1	30.24	50.40
	Level 2	33.84	56.40
	Level 3	37.44	62.40
	Level 4	41.76	69.60
Computer Operations Manager	Level 1	25.92	43.20
	Level 2	29.38	48.96
	Level 3	33.70	56.16
	Level 4	38.88	64.80

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Computer Operator	Level 1	21.60	36.00
	Level 2	24.48	40.80
	Level 3	28.08	46.80
	Level 4	32.40	54.00
Computer Scheduler	Level 1	18.36	30.60
	Level 2	20.81	34.68
	Level 3	23.87	39.78
	Level 4	27.54	45.90
Configuration Management Specialist	Level 1	32.40	54.00
	Level 2	38.16	63.60
	Level 3	44.64	74.40
	Level 4	59.57	87.60
Data Administrator	Level 1	34.34	57.24
	Level 2	40.18	66.96
	Level 3	51.41	75.60
	Level 4	59.49	87.48

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Data Architect	Level 1	35.64	59.40
	Level 2	55.08	81.00
	Level 3	60.96	89.64
	Level 4	69.03	101.52
Data Entry Operator	Level 1	13.68	22.80
	Level 2	14.98	24.96
	Level 3	16.27	27.12
	Level 4	17.57	29.28
Data Processing Operator	Level 1	15.12	25.20
	Level 2	17.28	28.80
	Level 3	19.44	32.40
	Level 4	23.04	38.40
Data Warehouse Administrator	Level 1	38.88	64.80
	Level 2	59.57	87.60
	Level 3	70.99	104.40
	Level 4	86.50	127.20

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Data Warehouse Analyst	Level 1	31.68	52.80
	Level 2	36.00	60.00
	Level 3	43.20	72.00
	Level 4	57.12	84.00
Data / Voice Communications Manager	Level 1	37.44	62.40
	Level 2	43.20	72.00
	Level 3	58.75	86.40
	Level 4	69.36	102.00
Database Administrator	Level 1	36.72	61.20
	Level 2	42.48	70.80
	Level 3	54.67	80.40
	Level 4	64.46	94.80
Database Analyst	Level 1	24.48	40.80
	Level 2	36.00	60.00
	Level 3	55.49	81.60
	Level 4	60.38	88.80

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Attachment CC - IT Service Level Hourly Rates **Guidesoft, Inc. dba Knowledge Services** **CETS #21167**			
Database Architect	Level 1	42.48	70.80
	Level 2	57.94	85.20
	Level 3	66.10	97.20
	Level 4	75.07	110.40
Database Manager / Administrator	Level 1	35.28	58.80
	Level 2	41.76	69.60
	Level 3	54.67	80.40
	Level 4	64.46	94.80
Disaster Recovery Administrator	Level 1	41.04	68.40
	Level 2	58.75	86.40
	Level 3	65.28	96.00
	Level 4	73.44	108.00
Disaster Recovery Analyst	Level 1	39.60	66.00
	Level 2	58.75	86.40
	Level 3	65.28	96.00
	Level 4	73.44	108.00

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Attachment CC - IT Service Level Hourly Rates **Guidesoft, Inc. dba Knowledge Services** **CETS #21167**			
Enterprise Architect	Level 1	37.78	62.96
	Level 2	44.19	73.66
	Level 3	56.55	83.16
	Level 4	65.44	96.23
Functional Architect	Level 1	34.99	58.32
	Level 2	42.12	70.20
	Level 3	55.08	81.00
	Level 4	61.69	90.72
Graphic Artist	Level 1	23.04	38.40
	Level 2	25.92	43.20
	Level 3	29.52	49.20
	Level 4	33.84	56.40
Help Desk Analyst	Level 1	20.16	33.60
	Level 2	23.04	38.40
	Level 3	26.64	44.40
	Level 4	30.96	51.60

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Help Desk Coordinator	Level 1	16.85	28.08
	Level 2	18.79	31.32
	Level 3	21.38	35.64
	Level 4	23.98	39.96
Help Desk Manager	Level 1	30.96	51.60
	Level 2	35.28	58.80
	Level 3	40.32	67.20
	Level 4	52.22	76.80
Help Desk Service Specialist	Level 1	20.88	34.80
	Level 2	23.76	39.60
	Level 3	27.36	45.60
	Level 4	31.68	52.80
Help Desk Technician	Level 1	18.36	30.60
	Level 2	20.09	33.48
	Level 3	23.33	38.88
	Level 4	26.57	44.28

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
IBM Specialty Software Architect	Level 1	61.20	90.00
	Level 2	66.10	97.20
	Level 3	72.62	106.80
	Level 4	83.23	122.40
IBM Specialty Technical Specialist	Level 1	53.04	78.00
	Level 2	60.38	88.80
	Level 3	66.91	98.40
	Level 4	75.07	110.40
Independent Verification & Validation (IV&V)	Level 1	29.76	49.59
	Level 2	38.47	64.11
	Level 3	53.46	78.62
	Level 4	63.33	93.14
Information Security Analyst	Level 1	35.64	59.40
	Level 2	44.01	73.34
	Level 3	58.75	86.40
	Level 4	69.77	102.60

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Information Security Manager	Level 1	37.42	62.37
	Level 2	52.37	77.01
	Level 3	61.69	90.72
	Level 4	73.26	107.73
Information Security Project Manager	Level 1	41.16	68.61
	Level 2	57.60	84.71
	Level 3	67.86	99.79
	Level 4	80.58	118.50
Information Systems Auditor	Level 1	30.96	51.60
	Level 2	39.60	66.00
	Level 3	53.04	78.00
	Level 4	61.20	90.00
Information Systems Security Compliance Manager	Level 1	35.60	59.34
	Level 2	51.61	75.90
	Level 3	61.00	89.70
	Level 4	70.38	103.50

Position Title	Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167 Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
LAN Administration Manager	Level 1	28.51	47.52
	Level 2	36.29	60.48
	Level 3	42.34	70.56
	Level 4	52.88	77.76
LAN Administrator	Level 1	23.76	39.60
	Level 2	30.24	50.40
	Level 3	35.28	58.80
	Level 4	38.88	64.80
LAN Support Technician	Level 1	21.38	35.64
	Level 2	27.22	45.36
	Level 3	31.75	52.92
	Level 4	34.99	58.32
Linux System Administrator	Level 1	23.76	39.60
	Level 2	30.96	51.60
	Level 3	37.44	62.40
	Level 4	44.64	74.40

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Microsoft Specialty Principal Consultant	Level 1	54.50	80.14
	Level 2	60.55	89.05
	Level 3	67.28	98.94
	Level 4	79.15	116.40
Microsoft Specialty Technician	Level 1	40.87	68.12
	Level 2	51.47	75.69
	Level 3	57.19	84.10
	Level 4	67.28	98.94
Mobile Specialist	Level 1	28.80	48.00
	Level 2	36.72	61.20
	Level 3	53.04	78.00
	Level 4	65.28	96.00
Network Engineer	Level 1	32.40	54.00
	Level 2	36.29	60.48
	Level 3	42.12	70.20
	Level 4	55.81	82.08

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
	Attachment CC - IT Service Level Hourly Rates **Guidesoft, Inc. dba Knowledge Services** **CETS #21167**		
Oracle Policy Automation Functional Consultant	Level 1	34.45	57.42
	Level 2	60.38	88.80
	Level 3	76.91	113.10
	Level 4	94.66	139.20
Oracle UPK Technical Administrator	Level 1	34.45	57.42
	Level 2	53.24	78.30
	Level 3	76.91	113.10
	Level 4	94.66	139.20
Oracle / PeopleSoft Administrator	Level 1	34.45	57.42
	Level 2	53.24	78.30
	Level 3	65.08	95.70
	Level 4	76.91	113.10
Oracle / PeopleSoft Customer Experience Consultant	Level 1	28.15	46.92
	Level 2	32.29	53.82
	Level 3	37.26	62.10
	Level 4	42.23	70.38

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Oracle / PeopleSoft DBA	Level 1	31.32	52.20
	Level 2	41.76	69.60
	Level 3	59.16	87.00
	Level 4	70.99	104.40
Oracle / PeopleSoft EPM Business Intelligence Analyst	Level 1	36.54	60.90
	Level 2	53.24	78.30
	Level 3	65.08	95.70
	Level 4	76.91	113.10
Oracle / PeopleSoft EPM Business Intelligence Architect	Level 1	59.16	87.00
	Level 2	70.99	104.40
	Level 3	88.74	130.50
	Level 4	106.49	156.60
Oracle / PeopleSoft EPM Business Intelligence Developer / Administrator	Level 1	36.54	60.90
	Level 2	53.24	78.30
	Level 3	65.08	95.70
	Level 4	82.82	121.80

Table header: **Attachment CC - IT Service Level Hourly Rates**
Guidesoft, Inc. dba Knowledge Services
CETS #21167

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Attachment CC - IT Service Level Hourly Rates **Guidesoft, Inc. dba Knowledge Services** **CETS #21167**			
Oracle / PeopleSoft EPM Technical Analyst	Level 1	36.54	60.90
	Level 2	53.24	78.30
	Level 3	65.08	95.70
	Level 4	76.91	113.10
Oracle / PeopleSoft Financial (FIN / SCM / ESA) Developer	Level 1	36.54	60.90
	Level 2	53.24	78.30
	Level 3	65.08	95.70
	Level 4	82.82	121.80
Oracle / PeopleSoft Financial (FIN / SCM / ESA) Functional Consultant	Level 1	31.32	52.20
	Level 2	53.24	78.30
	Level 3	65.08	95.70
	Level 4	76.91	113.10
Oracle / PeopleSoft HRMS Functional Consultant	Level 1	31.32	52.20
	Level 2	53.24	78.30
	Level 3	65.08	95.70
	Level 4	76.91	113.10

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Oracle / PeopleSoft Human Resource Developer	Level 1	36.54	60.90
	Level 2	53.24	78.30
	Level 3	65.08	95.70
	Level 4	82.82	121.80
Oracle / PeopleSoft Project Manager	Level 1	36.54	60.90
	Level 2	59.16	87.00
	Level 3	76.91	113.10
	Level 4	94.66	139.20
Oracle / PeopleSoft Security Analyst / Engineer	Level 1	36.54	60.90
	Level 2	41.76	69.60
	Level 3	59.16	87.00
	Level 4	70.99	104.40
Oracle / PeopleSoft Systems Analyst / Designer	Level 1	36.54	60.90
	Level 2	41.76	69.60
	Level 3	55.61	81.78
	Level 4	65.08	95.70

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Attachment CC - IT Service Level Hourly Rates **Guidesoft, Inc. dba Knowledge Services** **CETS #21167**			
Oracle / PeopleSoft Technical Architect	Level 1	41.76	69.60
	Level 2	65.08	95.70
	Level 3	82.82	121.80
	Level 4	106.49	156.60
Oracle / PeopleSoft Testing Consultant	Level 1	31.32	52.20
	Level 2	36.54	60.90
	Level 3	53.24	78.30
	Level 4	65.08	95.70
People Soft Functional / Technical Planning & Budgeting Resource	Level 1	31.32	52.20
	Level 2	53.24	78.30
	Level 3	65.08	95.70
	Level 4	76.91	113.10
Product Specialist	Level 1	16.70	27.84
	Level 2	20.88	34.80
	Level 3	26.10	43.50
	Level 4	29.23	48.72

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Production Control Manager	Level 1	26.10	43.50
	Level 2	37.58	62.64
	Level 3	43.85	73.08
	Level 4	59.16	87.00
Programmer	Level 1	33.12	55.20
	Level 2	41.04	68.40
	Level 3	55.49	81.60
	Level 4	62.02	91.20
Project Controller	Level 1	29.99	49.98
	Level 2	36.72	61.20
	Level 3	52.02	76.50
	Level 4	61.04	89.76
Project / Program Manager	Level 1	35.28	58.80
	Level 2	43.20	72.00
	Level 3	61.20	90.00
	Level 4	71.81	105.60

Position Title	Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167 Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Quality Assurance Analyst	Level 1	28.80	48.00
	Level 2	32.26	53.76
	Level 3	36.13	60.21
	Level 4	40.46	67.44
Quality Assurance Manager	Level 1	31.68	52.80
	Level 2	35.48	59.14
	Level 3	39.74	66.23
	Level 4	44.51	74.18
Storage Area Network (SAN) Administrator	Level 1	30.96	51.60
	Level 2	39.60	66.00
	Level 3	56.30	82.80
	Level 4	70.99	104.40
Senior Quality Assurance Analyst	Level 1	39.87	66.44
	Level 2	44.65	74.42
	Level 3	56.68	83.35
	Level 4	63.48	93.35

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Senior Quality Assurance Manager	Level 1	45.67	70.53
	Level 2	55.11	81.63
	Level 3	62.84	91.36
	Level 4	70.56	102.85
Software Engineer	Level 1	29.16	48.60
	Level 2	33.70	56.16
	Level 3	44.06	73.44
	Level 4	55.08	81.00
Software Process Engineer	Level 1	30.96	51.60
	Level 2	41.76	69.60
	Level 3	58.75	86.40
	Level 4	70.18	103.20
Solution Architect	Level 1	41.76	69.60
	Level 2	56.30	82.80
	Level 3	64.46	94.80
	Level 4	69.36	102.00

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
System Engineer	Level 1	38.16	63.60
	Level 2	42.48	70.80
	Level 3	55.49	81.60
	Level 4	63.65	93.60
System Specialist	Level 1	31.68	52.80
	Level 2	39.60	66.00
	Level 3	57.12	84.00
	Level 4	66.91	98.40
Systems Administrator	Level 1	32.40	54.00
	Level 2	36.72	61.20
	Level 3	42.48	70.80
	Level 4	56.30	82.80
Systems Administrator Manager	Level 1	37.26	62.10
	Level 2	42.23	70.38
	Level 3	55.37	81.42
	Level 4	64.75	95.22

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Attachment CC - IT Service Level Hourly Rates **Guidesoft, Inc. dba Knowledge Services** **CETS #21167**			
Team Lead	Level 1	39.60	66.00
	Level 2	51.41	75.60
	Level 3	60.38	88.80
	Level 4	70.18	103.20
Technical Architect	Level 1	38.16	63.60
	Level 2	53.04	78.00
	Level 3	64.46	94.80
	Level 4	70.99	104.40
Technical Specialist	Level 1	22.18	36.96
	Level 2	25.34	42.24
	Level 3	29.30	48.84
	Level 4	34.06	56.76
Technical Writer	Level 1	23.76	39.60
	Level 2	27.36	45.60
	Level 3	31.68	52.80
	Level 4	37.44	62.40

Position Title	Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years	Minimum Hourly Rate	Maximum Hourly Rate
Telecom Engineer	Level 1	33.12	55.20
	Level 2	38.88	64.80
	Level 3	44.64	74.40
	Level 4	57.12	84.00
Tester	Level 1	25.92	43.20
	Level 2	29.03	48.38
	Level 3	32.52	54.19
	Level 4	36.42	60.70
Testing Manager	Level 1	28.51	47.52
	Level 2	31.93	53.22
	Level 3	35.76	59.60
	Level 4	40.06	66.77
Trainers	Level 1	27.22	45.36
	Level 2	34.99	58.32
	Level 3	39.53	65.88
	Level 4	43.42	72.36

Attachment CC - IT Service Level Hourly Rates
Guidesoft, Inc. dba Knowledge Services
CETS #21167

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years** **Experience Level 2 = Two (2) to Five Years** **Experience Level 3 = Six (6) to Eight (8) Years** **Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Training Developers	Level 1	33.26	55.44
	Level 2	42.77	71.28
	Level 3	54.75	80.52
	Level 4	60.14	88.44
Unisys Specialty Architectural Specialist	Level 1	54.67	80.40
	Level 2	62.02	91.20
	Level 3	65.28	96.00
	Level 4	71.81	105.60
Unisys Specialty Equipment Operator	Level 1	23.76	39.60
	Level 2	25.92	43.20
	Level 3	30.24	50.40
	Level 4	33.84	56.40
Unisys Specialty Production Control Operator	Level 1	26.64	44.40
	Level 2	29.52	49.20
	Level 3	32.40	54.00
	Level 4	36.72	61.20

Attachment CC - IT Service Level Hourly Rates Guidesoft, Inc. dba Knowledge Services CETS #21167			
Position Title	**Experience Level 1 = Less Than Two (2) Years Experience Level 2 = Two (2) to Five Years Experience Level 3 = Six (6) to Eight (8) Years Experience Level 4 = Greater Than Nine (9) Years**	**Minimum Hourly Rate**	**Maximum Hourly Rate**
Unisys Specialty Service Delivery Specialist	Level 1	31.68	52.80
	Level 2	35.28	58.80
	Level 3	37.44	62.40
	Level 4	40.32	67.20
UPK Technical Administrator	Level 1	39.60	66.00
	Level 2	54.67	80.40
	Level 3	64.46	94.80
	Level 4	80.78	118.80
Video Conference Specialist	Level 1	20.88	34.80
	Level 2	24.48	40.80
	Level 3	28.80	48.00
	Level 4	33.84	56.40
Voice / Data Engineer	Level 1	32.40	54.00
	Level 2	37.44	62.40
	Level 3	43.92	73.20
	Level 4	57.94	85.20

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Web Content Designer	Level 1	27.36	45.60
	Level 2	31.68	52.80
	Level 3	36.72	61.20
	Level 4	38.88	64.80
Windows 2008 / vmWare ESX System Administrator	Level 1	29.52	49.20
	Level 2	36.00	60.00
	Level 3	41.76	69.60
	Level 4	53.04	78.00