



# Knowledge services

State of Hawaii

Department of Human Services (DHS)

Division of Vocational Rehabilitation (DVR)

HIVRS Kickoff Meeting

July 2023





## Agenda

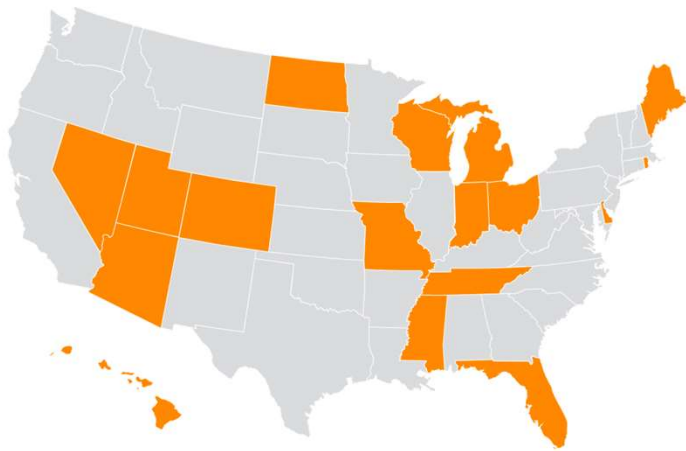
- Introduction
- Capabilities
- Industry Definitions
- Vocational Rehabilitation Objectives
- HIVRS Vendor Service Pages
- Implementation Timeline/Next Steps
- Q&A





# Capabilities

We continually add competencies and strengthen our expertise



## Managed Services

- Human Services - Inclusive of Voc. Rehab
- Staff Augmentation
- Statement of Work

## Cyber Security Services

- StateRAMP Founding Member
- StateRAMP Project Management Office (PMO)
- Consulting Services

## Workforce Management

- Flexible, Right-Sized and Knowledge Services  
Managed

## Staffing & Recruiting

- Direct and Contract-to-Hire
- Temporary Staffing
- Employer Of Record (EOR)

## Survey Management

- NCI Surveys
- Multi-Modality
- Real-Time Reporting





## Industry Definitions



- As the Managed Service Provider (MSP), Knowledge Services takes on primary responsibilities for sourcing, assignment and management of selected Vocational Rehabilitation services and manages the State's project/milestone deliverable work and vendor network.
- dotStaff™ is Knowledge Services' Vendor Management System (VMS) which is an internet-enabled workforce and project sourcing, timekeeping, milestone and invoicing application that enables us to procure and manage a wide range of services in accordance with the State's processes and rules.





## Vocational Rehabilitation Objectives



### Contract consolidation

- Streamline procurement and contracting for VR services
- Transparency of service provisions
- Centralized invoicing

### Payment structure

- Alignment with Dept. of Health DDD Waiver Services

Provide VR Clients and Vendors access to an open, continuous and robust network of services and service providers

- Competitive solicitations
- VR Client retains authority in selecting Vendor





## HIVRS Vendor Pages

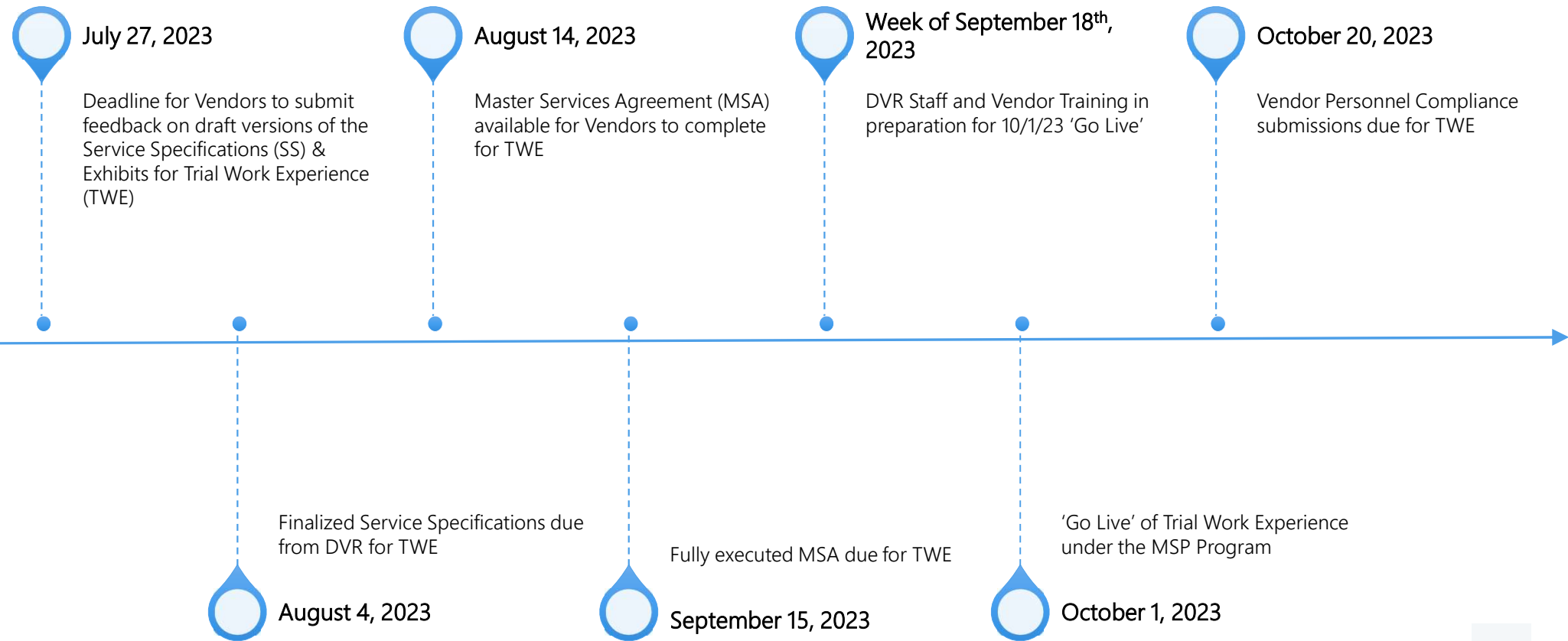


- [HIVRS Vendor Page](#)
  - [Trial Work Experience Vendor Service Page](#)





# Implementation Next Steps





# Implementation Timeline for Trial Work Experience



## Communication

- Ongoing Internal DVR Counselor & Users
- Ongoing External Vendor



## Kickoff Meetings

- Vendor Kickoff Meeting: 7/26/23
- DVR Staff Kickoff Meeting: 7/28/23



## Vendor Feedback

- Deadline to submit by July 27th, 2023



## Vendor Program Training

- Beginning week of September 18th, 2023







## Contact Us



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# knowledge services

Affordable. Experienced. Flexible. Proven.

**Committed to the State of Hawaii.**

We are here to answer any questions you may have.  
Thank you for the opportunity.