



Knowledge services

State of Hawaii, Department of Human Services (DHS)

Division of Vocational Rehabilitation (DVR)

Managed Service Provider (MSP) Program

VWATS - Adult Vendor Kickoff Meeting

January 2024

Knowledge Services Overview

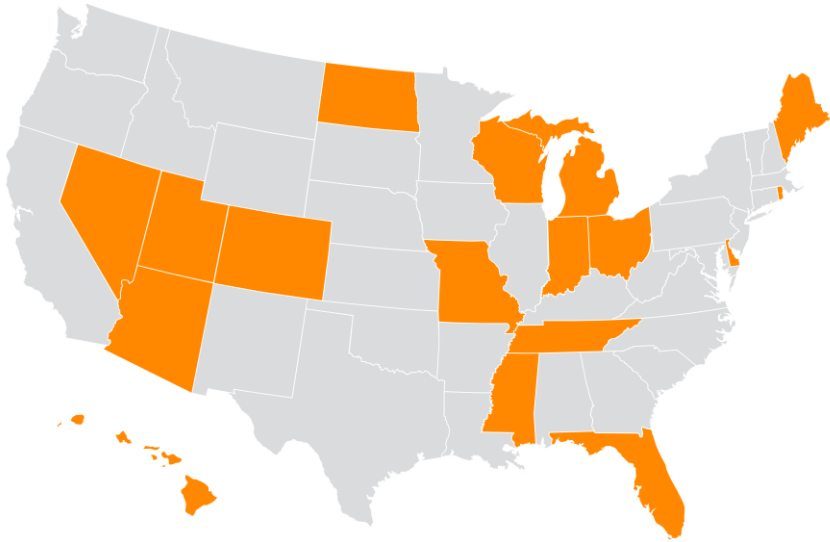




Capabilities



We continually add competencies and strengthen our expertise



Managed Services

- Human Services - Inclusive of Voc. Rehab
- Staff Augmentation
- Statement of Work

Cyber Security Services

- StateRAMP Founding Member
- StateRAMP Project Management Office (PMO)
- Consulting Services

Workforce Management

- Flexible, Right-Sized and Knowledge Services
Managed

Staffing & Recruiting

- Direct and Contract-to-Hire
- Temporary Staffing
- Employer Of Record (EOR)

Survey Management

- NCI Surveys
- Multi-Modality
- Real-Time Reporting

Industry Definitions





Industry Definitions



As the Managed Service Provider (MSP), Knowledge Services takes on primary responsibilities for sourcing, assignment and management of selected Vocational Rehabilitation services and manages the State's project/milestone deliverable work and vendor network.

dotStaff™ is Knowledge Services' Vendor Management System (VMS) which is an internet-enabled workforce and project sourcing, timekeeping, milestone and invoicing application that enables us to procure and manage a wide range of services in accordance with the State's processes and rules.

Vocational Rehabilitation Objectives





Vocational Rehabilitation Objectives



Contract consolidation

- Streamline procurement and contracting for VR services
- Transparency of service provisions
- Centralized invoicing

Payment structure

- Allow vendors to propose competitive rates for DVR analysis

Provide VR Participants and Vendors access to an open, continuous and robust network of services and service providers

- Competitive solicitations
- VR Participant retains authority in selecting Vendor



HIVRS Vendor Pages





HIVRS Vendor Service Pages



[HIVRS Vendor Page](#)

- [Vocational and Work Adjustment Training Services - Adult Vendor Service Page](#)
- [Vocational and Work Adjustment Training Services - Interested Vendor Form](#)

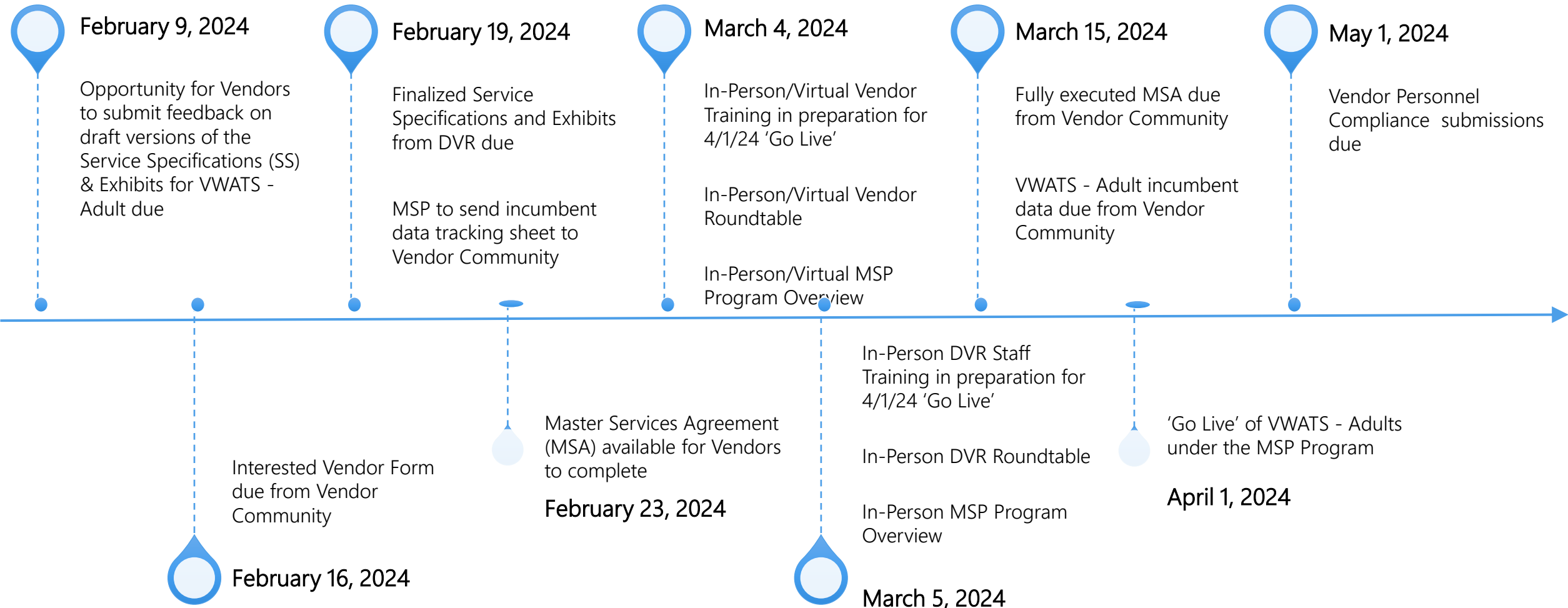
Next Steps Implementation Timeline





Next Steps for VWATS-Adult

Serving those who serve others





Implementation Timeline for VWATS-Adult

Serving those who serve others



Communication

- Ongoing Internal DVR Counselor & Users
- Ongoing External Vendor



Kickoff Meetings

- Vendor Kickoff Meeting: January 30th, 2024
- DVR Staff Kickoff Meeting: January 31st, 2024



Vendor Feedback

- Deadline to submit by February 9th, 2024



Curriculum and Rate Submission

- Deadline to submit by February 16th, 2024



Vendor Enrollment

- Beginning February 23rd, 2024
- Fully executed MSA with compliant COI due by March 15th, 2024



Vendor Program Training

- March 4th, 2024 (In-Person and Virtual)





Contact Us

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Questions?



