

HAWAII DEPARTMENT OF HUMAN SERVICES - Division of Vocational Rehabilitation
 Support Service Provider Program
Rate Sheet

Supporting documentation must be sufficient to verify that the requested service was provided, and the appropriate rate charged.

Support Service Providers (SSP's) shall be paid the following rates, without adjustment or deduction except as may be appropriate for the SSP's failure to perform, i.e., the provider cancels, or is late or a no-show for a scheduled appointment.

Description of Service	Hourly Rate	Evening/Weekend Rate
SSP Basic Service	\$30.00	\$35.00
SSP Basic + Signer	\$35.00	\$40.00
SSP Basic + Tactile	\$40.00	\$45.00
*Mileage	\$10.00 flat rate *per assignment when using personal vehicle	

- A. The minimum duration for an assignment under the SSP Program will be two (2) hours.
- B. All assignments that occur in the evening (5:00pm-7:00am) shall be paid the Evening/Weekend Rate.
- C. All assignments that occur on weekends (Saturday and Sunday) shall be paid the Evening/Weekend Rate.
- D. All assignments that occur on a State or Federal Holiday shall be paid the Evening/Weekend Rate.
- E. No Shows and Late Cancellations: If Deaf-Blind Consumer cancels an assignment with less than twenty-four (24) hour notice, DVR may pay the two (2) hour minimum assignment at the SSP Basic Service Hourly Rate. No shows or Late Cancellations will be deducted from the Deaf-Blind Consumers monthly allotment.